



**BATEMAN'S
SPORTS**
SINCE 1893

Parent School Uniform Information

www.batemanssports.co.uk

2 KENDRICK STREET, STROUD, GLOS, GL5 1AB

01453 764320

Steps to getting your uniform...

- **Visit** our store, open 6 days a week, Monday to Saturday, 9am – 5.30pm.
- **Book** an appointment for a personalised fitting with an experienced member of the team at www.batemanssports.co.uk or call **01453 764320**.
- **Shop** on our **website**.
- **It is that easy!**

Help us to help you...

With almost fifty schools and pre-schools to supply uniform for, as you can imagine we can get very busy in the summer months!

Please **do not** leave your back-to-school shopping until the last minute – We always look forward to your visit and have extra staff to help you but if you can shop early, we guarantee a no quibble exchange* if you find that your uniform is unsuitable for the return to school.

*Exchange accepted with original packaging and tags.

New starter uniform guide

Skip the queue and get your sizing right first time.

We understand the added pressure of starting a new school, so we have developed a **Personalised Appointment System** to make things a little easier for the whole family. Booking an appointment with a trained member of the team will ensure that you know you are getting all the items your child will need to start their new adventure.

Book an appointment at www.batemanssports.co.uk

Booking a store visit

Shop early

Do not leave your shopping to the last minute.

Personalised shopping

1:1 personalised service from an experienced member of the team.

Right sizing first time

Help with sizing as we know this can be difficult.

Avoid the queues

Booking an appointment ensures you skip the queues.

Special Requirements

Please call 01453764320 and speak to a member of the team.

One stop shop

Get everything you need for back to school!

Existing Parent uniform guide

To avoid queuing in store during the busy back to school period, if you are an existing parent and know what you need, we recommend you shop on our website. We offer click and collect or home delivery.

www.batemanssports.co.uk

Know your size

Most existing parents will know what size they will need to make shopping nice and easy.

72 Hours

We endeavour to get all your orders ready within 72 hours, or sooner.

Click and Collect

You can book a free click and collect slot for a day that suits you.

Delivery

You can choose to get your order delivered straight to your door.

Returns

If you have ordered something online and it is the wrong size – **don't panic**, we have an extended exchange policy for our school uniform until end of September 2022.

Shop early

Please do not leave your shopping to the last minute.

If you choose to shop early, we offer a no quibble exchange policy to swap any item that may be unsuitable if it is in its original packaging with tags, just call and speak to one of our team to arrange a click and collect exchange.

We look forward helping you through your journey.